

Terms & Conditions

All goods are accepted for carriage upon the conditions set out below (the 'Standard Terms'). HANNON reserves the right to amend the Standard Terms herein from time to time, subject to any such amendment being reasonable.

Insurance: RHA Conditions of Carriage 2020 (the 'RHA Conditions') will apply for transportation movements between and within the UK and Ireland. The CMR convention ("CMR Conditions") for transportation will apply for all European movements.

Price: Price is quoted exclusive of VAT. We reserve the right to adjust the Price stated above should there be tonnage or equipment changes from the original quotation.

Agreed Rates: All agreed rates will only be valid until 31st December of that year.

Additional Costs Additional costs arising from irregular/specialised delivery requirements made by Hannon and/or their partners may be chargeable. This may include but not be limited to: City delivery and/or restricted access and Tail-lift deliveries.

Equipment Handling: HANNON will not be liable for any pallets that are already damaged at the point of collection or become damaged during carriage due to the unsuitability of the pallet to carry product weight i.e. >1000KG for a Standard Pallet and >720kg for a Euro Pallet

Demurrage: Articulated Vehicles: Price reflects an allowance of sixty minutes for loading and sixty minutes for tipping. Waiting time in excess of this allowance may be subject to a charge of £40.00 per hour or part thereof (We reserve the right to recover any reasonable costs incurred in the event of a diverted load or an abortive journey)

Cancellation: Cancellation charges will be levied if, through errors, omissions or irregularities on behalf of the customer, we are unable to collect or deliver goods within a predefined time. Charges for cancellation will be dependent on our ability to mitigate the lost revenue through replacement work. Where replacement is not possible a 70% of freight rate may be charged, if a booking is cancelled on the day of loading or is not ready for collection.

Acceptance: acceptance of any Quotation must be received by us before transport services may commence. Only receipt of a written order for the work will imply acceptance.

Validity Any Quotation given shall not constitute an offer and, without prejudice to these conditions, shall only be valid for thirty [30] working days from date of issue unless otherwise stated. Furthermore, all times will be subject to agreement of operational availability, on the day of collection.

Load capacity: Load capacity for articulated vehicles is 24t capped load (Gross Weight) unless otherwise specified.

Transit: Unless agreed to the contrary, transit of the goods shall commence when Hannon take possession of the goods at the Collection Point and shall end when the goods have been delivered.

Temperature on Collection: It is the responsibility of the customer to state the required temperature during transit, when requesting/booking a load. Additionally, it is the responsibility of the customer to ensure that temperature-controlled products are pre-cooled to the correct temperature and are therefore suitable for transportation. This includes but is not limited to Frozen goods at -20 degrees or lower at the point of collection and Chilled goods between 0 degrees with MAX +4 degrees at the point of collection.

Fuel: A fuel adjustment will be applied to all consignments unless otherwise agreed in writing.

Payment: Payment terms are 30 days from date of invoice unless otherwise agreed in writing by both parties prior to us taking possession of the goods at the Collection Point. Payment in advance will be required for new customers until such time as HANNON can establish trading history and receive approval from credit insurer.

Variation: We reserve the right to choose either to terminate or re-negotiate the terms of any Quotation with you if we consider that legislative changes, compulsorily applied, including revisions to working time guidelines, render the terms under the Quotation incompatible with such changes, commercially unacceptable, or illegal.

Customs Letter of Authority, where applicable a Customs Letter of Authority must be received by HANNON in advance of any customs services provision.

Right to termination: HANNON Reserve the right to terminate the contract at any time upon notice to do so.

Law: Any Quotation is governed by the laws of Northern Ireland and the courts of Northern Ireland shall have exclusive jurisdiction to settle any dispute arising out of this Quotation.